



**TRAVEL PROTECTION NOTICE & ENROLLMENT FORM**

**WHY BUY TRAVEL PROTECTION?**

**TOP REASONS FOR PURCHASE**

Travelers most often worry about...



**CANCELLATION**

If forced to cancel their trip, travelers want reimbursement for their pre-paid/non-refundable costs.



**MEDICAL COVERAGE**

Especially when traveling outside the United States, travelers may be concerned about potential medical expenses.

**DURING THE TRIP**



Can provide coverage for:

- Emergency/Accident Care
- Medical Evacuations
- Trip Interruption
- Travel Delays

**BEFORE THE TRIP**



Travel Protection begins while you are still home.

Risks might include last minute cancellation due to sickness, medical emergency, or severe weather.



Allianz Group Advantage Plan Pricing	
REFER TO PLAN BROCHURE FOR PLAN BENEFITS, FEATURES, AND COVERED REASONS	
TOUR COST Per Person	PREMIUM Per Person
\$501 - \$1000	\$98
\$1001 - \$1500	\$143
\$1501 - \$2000	\$181
\$2001 - \$2500	\$220
\$2501 - \$3000	\$263
\$3001 - \$3500	\$303
\$3501 - \$4000	\$342
\$4001 - \$4500	\$382
\$4501 - \$5000	\$423

*PLEASE NOTE: Group plan pricing is valid for passengers from all states except NY and WA. Please contact us for plan pricing if you reside in either one of these states.*

**PLEASE NOTE:** You must be medically able to travel at the time your policy is purchased. If you have any questions regarding eligibility or coverage, please contact Allianz Travel Insurance at 866-884-3556. To opt into our Group Advantage plan through Allianz, you MUST purchase the insurance at the time of your initial tour deposit. **All travel protection payments are non-refundable once purchased.**

Traveling companions that do not live at the same address need to submit separate forms.

LEGAL NAME(S): \_\_\_\_\_

Traveler 1: \_\_\_\_\_ Date of Birth (mm/dd/yyyy): \_\_\_\_\_

Traveler 2: \_\_\_\_\_ Date of Birth (mm/dd/yyyy): \_\_\_\_\_

ADDRESS/CITY/STATE/ZIP CODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

NAME OF TOUR/DATES OF TRAVEL: \_\_\_\_\_ TOUR COST (per person): \$ \_\_\_\_\_

\_\_\_\_\_ YES, enroll me/us in the Group Advantage Plan. Enclose check for premium made out to "Terrapin Tours"

\$ \_\_\_\_\_ PREMIUM AMOUNT (per person) \$ \_\_\_\_\_ NON-REFUNDABLE PREMIUM AMOUNT ENCLOSED

\_\_\_\_\_ NO, do not enroll me/us in the Group Advantage Plan. *I understand that I am responsible for any cancellation penalties and out-of-pocket expenses incurred. I will also make my own provisions in the event of an emergency while I am traveling.*

By signing below, I agree that I have read and understand the Terrapin Tours Tour Reservation Terms & Conditions, AND the Group Advantage Plan Brochure from Allianz Partners.

**SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

## Group Advantage Plan

INCLUDES:  SmartBenefits™




Whether you're planning a solo adventure or a grand, multi-generational getaway, the whole point is to relax and enjoy your trip. Allianz Travel Insurance gives you the confidence to focus on the experience, knowing you are protected against many common travel mishaps and emergencies by a reputable company with a global network and award-winning customer service.

### Travel Insurance Benefits

**Trip Cancellation** | Up to 100% of insured trip cost  
Reimburses your prepaid, non-refundable trip expenses if you must cancel your trip due to a covered reason. Maximum purchasable coverage: \$25,000.


**Trip Interruption** | Up to 150% of insured trip cost  
Reimburses the unused, non-refundable portion of your trip expenses and the additional transportation costs required to continue your trip or return home if you need to interrupt your trip for a covered reason.  
Maximum purchasable coverage: \$37,500.

**Travel Delay** | \$750  
Reimburses up to \$150 per person, per day for additional travel or lost prepaid expenses if your trip is delayed for five or more hours due to a covered reason. If this covered delay results in your missing your cruise/tour departure, the daily limit does not apply.

 **SmartBenefit:** No receipts required for non-monitored flights to qualify for a \$100 payment per day—just proof of covered delay.

**Baggage Loss/Damage** | \$1,500  
Benefits for the loss, damage, or theft of baggage and personal effects. \$500 maximum for high-value items.

**Baggage Delay** | \$500  
Reimburses the reasonable additional purchase of essential items during your trip if your baggage is delayed or misdirected by a travel supplier for 12 hours or more. Receipts for emergency purchases are required.

 **SmartBenefit:** No receipts for expenses required to qualify for a \$100 payment—just proof of covered baggage delay.

**Emergency Medical and Dental** | \$50,000  
This primary benefit provides reimbursement for expenses incurred during your trip due to covered medical and dental emergencies. No deductible. \$750 maximum for emergency dental care.

**Emergency Transportation** | \$250,000  
Provides benefits for the cost of medically necessary transportation to the nearest appropriate facility and can also provide benefits for the cost of your transportation back home following a covered illness or injury.

### Assistance Services

**24-Hour Hotline Help** | Included  
Our multilingual team of problem solvers is always available to help with medical and travel-related emergencies.

### When Travel Insurance Benefits Can Help

#### Trip Cancellation and Trip Interruption Benefits: Covered Reasons

This plan can provide coverage for many common causes of loss that may impact your trip. However, travel insurance doesn't cover everything, even if it's unforeseen. For a loss to be covered, it must be included as a "covered reason" under your plan.° See plan details for full list. Below are some examples.

#### Cancellation and Interruption

Covered illness, injury, death of insured, family member, or traveling companion

24-hour delay by travel carrier†

Travel supplier financial default#

Traffic accident en route or theft/breakdown of vehicle

Home or destination uninhabitable, including mandatory evacuations

Legal requirement to attend legal proceeding during your trip

Terrorism

Attending immediate family birth

Military or first responder duty

Quarantine°

#### Cancellation Only

Employment change, transfer\*, or termination‡

Legal separation/divorce#

Normal pregnancy or adoption

Visa Refusal

Unable to receive vaccinations

#### Interruption Only

Travel delay resulting in missing 50% or more of your trip†

Hijacking

Denied boarding due to medical reasons

**Terms, conditions, and exclusions apply.** This is an overview of benefits provided by this plan. Unless stated otherwise, benefit limits are per person. Availability of benefits and covered reasons may vary by state, and sublimits may apply. This plan is only available to U.S. residents and may not be available in all jurisdictions. Plan includes insurance benefits and assistance services. Plans are offered and sold only as a single pay, single term, indivisible package of benefits and services for the purpose of covering risks associated with a trip. Plan charge includes pricing for insurance benefits and assistance services. A pricing breakdown is provided at purchase. For more information, or to see this information before purchasing, call 800-284-8300. A complete description of coverage can be found in the plan documents or at [www.allianztravelinsurance.com/partner](http://www.allianztravelinsurance.com/partner).

See page two for footnotes.

## Purchasing your travel protection is fast and easy.

Contact Terrapin Tours  
Primary Phone: (603) 348-7141  
Website: [www.terrapintours.com](http://www.terrapintours.com)

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Download our free, award-winning **Allianz TravelSmart™ app** to put protection at your fingertips. Easy-to-use features can help you stay safe and organized on your trips—view your policy on the go, file a claim with ease, get help with the touch of a button, and more.

Insurance benefits underwritten by Jefferson Insurance Company (NY, Administrative Office: 9950 Mayland Drive, Richmond, VA 23233), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series. A+ (Superior) is the 2nd highest of A.M. Best's 13 Financial Strength Ratings. Allianz Global Assistance and Allianz Travel Insurance are marks of AGA Service Company dba Allianz Global Assistance or its affiliates. Allianz Travel Insurance products are distributed by Allianz Global Assistance, the licensed producer and administrator of these plans and an affiliate of Jefferson Insurance Company. The insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Jefferson Insurance Company. AGA Service Company compensates its suppliers or agencies for allowing AGA to market or offer products to customers of the supplier or agency. Non-Insurance Assistance services purchased as part of your plan are provided through AGA Service Company. Except as expressly provided under your plan, you are responsible for charges you incur from third parties. Contact AGA Service Company at 800-284-8300 or 9950 Mayland Drive, Richmond, VA 23233 or [CustomerService@AllianzAssistance.com](mailto:CustomerService@AllianzAssistance.com).

### Exclusions

Travel insurance doesn't cover everything, and terms, conditions, and exclusions apply to all benefits under this plan. An "exclusion" is something expressly not covered by this plan. Generally, unless specifically excepted, a loss resulting from an excluded cause is not covered. Exclusions may include, but are not limited to: pre-existing medical conditions (unless you qualify for a waiver of this exclusion); losses, conditions or events that were known, foreseeable, intended, or expected when you purchased your plan (for example, a named storm, an announced strike, or an event identified by a Coverage Alert posted on our website at [azcontent.us/coverage-alerts](http://azcontent.us/coverage-alerts)); the use or abuse of drugs or alcohol; epidemics/pandemics; war (declared or undeclared); nuclear reaction/radiation; pollution or threat of pollution; acts, travel alerts/bulletins, or prohibitions of a government or public authority; acts committed with intent to cause loss; participation in extreme or high risk sports/activities; criminal acts (unless you are the victim of the act); and others. This is not an exhaustive list, and other exclusions apply. Exclusions may vary by state and may be subject to exceptions (for example, an insured's illness may be covered even if caused by an epidemic or pandemic disease). A complete list of exclusions can be found in your plan details. See your plan for details.

Questions? Contact us at **800-284-8300**.

### Footnotes:

<sup>∞</sup> Certain conditions must be met in order for any claimed reason to satisfy requirements for coverage, and exclusions may apply—even when listed as covered reasons. See plan documents for full details.

<sup>†</sup> Travel carrier can't get you to your destination for 24 hours from the scheduled arrival due to natural disaster, severe weather, strike or FAA shutdown.

<sup>#</sup> Requires purchase within 14 days of initial trip deposit.

<sup>0</sup> Benefits for quarantine based on exposure to an epidemic disease only apply when an eligible traveler is specifically named and individually ordered to quarantine by order or official directive of a government, public regulatory authority, or ship's captain (not including generally or broadly applicable restrictions on movement). Benefits may not cover the full cost of your quarantine and are subject to applicable benefit limits. See plan documents for details.

<sup>\*</sup> You or a traveling companion's primary residence is permanently relocated by at least 100 miles due to a transfer by your, your cohabitant's, or traveling companion's current employer.

<sup>□</sup> Must be employed with your current employer for 12 continuous months.

<sup>†</sup> Due to one of the following: travel carrier delay (except for the financial condition of the travel carrier), strike (unless threatened or announced prior to purchase), natural disaster, roads closed or impassable due to severe weather, lost or stolen travel documents, civil disorder, or being involved in or delayed by a traffic accident.



### Our Promise to You

Since your satisfaction is our priority, we are pleased to provide you 15 days (or more, depending on your state of residence) to review your plan. If, during this period, you are not completely satisfied for any reason, you may cancel your plan and receive a full refund of the plan price. After this period, the plan price is nonrefundable.

Please note: No refund is available if the trip has started, a claim has been filed, or the policy has ended. Some states allow a longer period or provide different terms for refunds. See your plan for details.

If you have any questions, call us at: **800-284-8300**.

### Online Services

You can modify your policy, file a claim, and track its progress at [www.AllianzTravelInsurance.com/partner](http://www.AllianzTravelInsurance.com/partner).

### Pre-Existing Medical Conditions Coverage & Exclusions

A pre-existing medical condition is an injury, illness or medical condition that exhibited symptoms or was treated on, or within the 120 days prior to, the purchase date of your plan. This plan waives the exclusion for pre-existing medical conditions if the following conditions are met: A) Your policy was purchased on or before final payment; B) You were a U.S. resident when the policy was purchased; C) You were medically able to travel when the policy was purchased; and D) On the policy purchase date, you insured the full non-refundable cost of your trip with us. This includes trip arrangements that will become non-refundable or subject to cancellation penalties between the policy purchase date and the departure date. Maximum coverage for pre-existing medical conditions is limited to the trip cancellation or trip interruption coverage limit (as applicable), not to exceed \$10,000.

**Please be Advised:** This plan contains insurance benefits (which may include disability and/or health insurance benefits) that only apply during the covered trip. This optional coverage may duplicate coverage already provided by your personal auto, home, renter's, health, life, personal liability, or other insurance policy or source of coverage but may be subject to different restrictions. You should review the terms of this policy with your existing coverage. If you have any questions about your current coverage, call your insurer/health plan or insurance agent/broker. This insurance is not required to purchase any other products/services. Unless licensed, travel retailers and their employees may provide general information about the insurance, including a description of coverage and price, but are not qualified/authorized to answer technical questions about terms, benefits, exclusions, and conditions of the insurance or evaluate the adequacy of existing coverage. Plans are intended for U.S. residents only and may not be available in all jurisdictions.

**California Residents:** We are doing business in California as Allianz Global Assistance Insurance Agency, License # 0B01400. California offers a toll-free consumer hotline at 800-927-4357.

**Maryland Residents:** The purchase of travel insurance would make the travel insurance coverage primary to any other duplicate or similar coverage. The Commissioner may be contacted to file a complaint at: Maryland Insurance Administration, ATTN: Consumer Complaint Investigation Property/Casualty, 200 St. Paul Place, Suite 2700, Baltimore, MD 21202

**Texas Residents:** Before deciding whether to purchase this insurance plan, you may wish to determine whether your own automobile insurance or credit card agreement provides you coverage for rental vehicle damage or loss and determine the amount of deductible under your own insurance coverage. The purchase of this insurance plan is not mandatory. This coverage is not all inclusive, which means it does not cover such things as personal injury, personal liability, or personal property. It does not cover you for damages to other vehicles or property. It does not cover you for any injury to any other party.