



A Terrapin Tours Signature Experience

Florida's Northeast Coast

Featuring St. Augustine & Amelia Island

April 3-7, 2022



Join us for a sunny spring getaway to Florida's Northeast Coast

Visit the oldest city in the United States and get your dose of warm Florida sun and fascinating history! Discover Florida's Northeast Coast – from St. Augustine to Amelia Island and Fernandina Beach - an area rich in history, teeming with wildlife, filled with beautiful scenery, and covered in swaying palm trees. With nearly 500 years of history, including rule by Spain, Britain, and the U.S., St. Augustine is full of sights and attractions that entertain and educate.

Highlights of this Signature Tour include:

Spend 4 Nights at the **Hilton St. Augustine Historic Bayfront Hotel** – which features colorful cottage style buildings inspired by Spanish Colonial architecture ~ nestled between Castillo de San Marcos and the Bridge of Lions overlooking Matanzas Bay, and is within walking distance to St. George Street, dining, shopping, trolley stops, and attractions • Experience the history and mystery of the oldest city in America on a narrated **trolley tour of St. Augustine** • Visit the **Oldest Store Museum** – a re-creation of the original St. Augustine general store that was operated by C.F. Hamblen in 1908 • Visit the world-famous spring that Ponce de Leon deemed the **Fountain of Youth** ~ take a fascinating and entertaining tour of Ponce de Leon's Fountain of Youth Archaeological Park, the original site of the Nation's oldest city, and take a sip of the spring water • Tour the **Castillo de San Marcos** - the oldest masonry fort in the continental United States, built to protect and defend Spain's claims in the New World • Free time to stroll through **Historic Downtown Fernandina Beach** - an enchanting Victorian seaport village that was once a stomping ground for pirates, Gilded Age millionaires, bootleggers, shrimpers, and other colorful characters • Learn about the extensive and rich history of **Amelia and Cumberland Island** during a **cruise** on the Amelia River ~ take in the views of wildlife along the way, including the **wild horses** of Cumberland Island • **Free time to explore** all that St. Augustine has to offer with your **Hop On & Off Old Town Trolley Pass**, which has 22 stops at local attractions and free admission to the St. Augustine History Museum • Round-trip air transportation included (flight schedule TBA) • Services of a Professional Tour Director • All ground and air transportation from Concord, including transfers to and from airports, hotel, and included activities

Tour Departs from Concord, NH ~ Maximum of 30 passengers

TOUR COST

\$2195 per person, double
\$2795 per person, single
\$1995 per person triple/quad

DURATION



5 Days / 4 Nights

MEALS



4 B / 1 L / 2 D



For More Information or to Register

www.terrapiintours.com ~ 603-348-7141 ~ info@terrapiintours.com

\$500 per person deposit required at time of reservation.

Final payment due 120 days prior to tour departure. See reverse for tour Terms and Conditions.

Terrapin Tours - Tour Reservation Terms and Conditions

(Effective on tours departing 01/01/2022 and after)

Reservations and Payments: Reservations are subject to availability at the time of request. Terrapin Tours reserves the right to decline or accept any person as a traveler.

- **Day Tours:** Unless otherwise noted on the tour brochure, **full payment** is due at the time of reservation. Payments are refundable until 60 days prior to the tour.
- **Multi-Day Tours:** Unless otherwise noted on the tour brochure, a **deposit** of \$150 per person is due within 5 days to confirm your reservation. **Final payment** is due **90 days** prior to the tour departure date.
- **Signature Tours:** Unless otherwise noted on the tour brochure, a **deposit** of \$500 per person is due within 5 days to confirm your reservation. **Final payment** is due **120 days** prior to the tour departure date.

Travel Protection: **Travel Protection is highly recommended** and can be purchased through our preferred partner, **TRAVEL INSURED INTERNATIONAL**, or another vendor of your choice. To qualify for a "Pre-Existing Condition Waiver", OR to include optional "Cancel for Any Reason" coverage through Travel Insured International, you must purchase coverage within 21 days of initial tour deposit. Travel Protection premiums are non-refundable after the 14-day "free look" period. Please review full plan options and benefits at www.TravelInsured.com or call 1-855-752-8303.

Cancellation Charges: Unless otherwise noted on the tour brochure, if you cancel for **any reason** prior to tour departure, the tour cancellation fees are as follows:

- **Day Tours:** **60 days** or less prior to departure, your tour cost payment is **non-refundable**.
- **Multi-Day Tours:** **90 days** or less prior to departure, your tour cost payment is **non-refundable**.
- **Signature Tours:** Unless otherwise noted on the tour brochure, **120 days** or less prior to departure, your tour cost payment is **non-refundable**.

Methods of Payment: Check and credit card payments are accepted. **We request that tour payments be made by check**, payable to "Terrapin Tours" and mailed to: PO Box 111 N. Woodstock, NH 03262. **Credit card payments are subject to a 3% surcharge.**

Health & Safety Protocols: As travel continues to evolve due to the Covid-19 Pandemic, health and safety protocols will evolve. Travel restrictions and requirements vary by country and state, and may include vaccination requirement, testing requirement, pre-tour quarantine, etc. All passengers will be notified prior tour departure of current health and safety protocols for their tour. It is the passenger's responsibility to adhere to all federal, state, and local mandates, as well as any rules or regulations set forth by Terrapin Tours, or any of our vendors. In the event that a passenger fails to meet the requirements, refunds will not be given.

Tour Inclusions: Transportation, services, meals, sightseeing and entrance fees to attractions, as stated in the itinerary, along with taxes and gratuities for included services, unless otherwise indicated, are included in your tour package. If unforeseen circumstances beyond our control make changes to the published itinerary and inclusions necessary, we reserve the right to vary the itinerary and to substitute elements of the tour. *Every effort will be made to carry out the tour as planned but alterations may occur.*

Tour Exclusions: All items and expenses of a personal nature and **gratuities to your coach driver (recommended \$4-6 per day)** and **tour director (recommended \$6-8 per day)** are **not** included in your package unless specified.

Parking & Departure Information: Departure locations and times are included in your confirmation letter. It is the traveler's responsibility to arrive at the departure point as noted, as the bus **will not wait for late arrivals**. **No refunds will be given if travelers arrive late and the tour has departed.** Parking is available at departure locations. Parking is at your own risk and Terrapin Tours is not responsible for vehicles or personal items left in vehicles parked at the departure point.

Special Requests: Special requests such as dietary requests, seating requests (for medical reasons), and rooming requests should be made at the time of booking. Special dietary or meal requests are subject to availability at the hotel or venue. Requests will be noted and while every effort will be made to fulfill such requests, no request can be guaranteed.

Travelers Requiring Special Assistance: Travelers needing special assistance must inform Terrapin Tours at the time of booking. In compliance with the Americans with Disabilities Act, Terrapin Tours will make reasonable efforts to accommodate the special needs of travelers. Terrapin Tours does not provide personal services or individual assistance (such as pushing a wheelchair, assisting with walking, administering of medications, etc.). A qualified and physically able companion should accompany travelers who need such assistance.

Not all sightseeing stops/sites can accommodate wheelchairs, and some locations and sightseeing activities require extended standing, sitting, or walking—sometimes on unpaved or cobblestone streets. Terrapin Tours will not refund or cover any cost or expense incurred for any missed activities due to a traveler's inability to fully participate with the group. The Americans with Disabilities Act is only applicable within the United States and does not apply to destinations outside of the U.S.

If we are not notified at time of reservation of any medical condition requiring special attention, Terrapin Tours reserves the right to cancel your booking or terminate your tour if your needs or medical conditions are not suitable for the tour, pose a threat to the health and safety of other travelers, or if you are not traveling with a companion who provides all the assistance you require.

Medical and Health: At Terrapin Tours' discretion, travelers may be required to provide written confirmation of fitness for participation and/or release for participation by traveler's physician or medical provider. Terrapin Tours reserves the right to decline to accept any person as a traveler should we determine the person's health, mental condition, physical infirmity or general deportment may endanger the traveler or adversely affect the rights or welfare of other travelers. Further, Terrapin Tours reserves the right to require a traveler to withdraw from a trip or travel activity if the traveler's condition or behavior deteriorates while on a tour or that withdrawal is in the best interests of the health, safety and general welfare of the tour group and/or the traveler.

In the event that a traveler departs a tour early, it is the traveler's responsibility to make alternate travel arrangements to return home. Terrapin Tours will not refund any portion of the price paid by any traveler who is removed or departs the tour early, nor shall Terrapin Tours be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the traveler. It is the responsibility of the Tour Director to stay with the tour group and will not, under any circumstances, be expected to accompany a traveler that departs the tour early.

Photography: By signing up for this tour, consent is given to use photographs taken of you during the tour for marketing purposes including, but not limited to, the Terrapin Tours website, social media sites and in print advertising.

Responsibility Statement: Terrapin Tours, LLC herein referred to as Terrapin Tours; acts only as an agent on behalf of its tour patrons in arranging transportation, accommodations, sightseeing and other services. Terrapin Tours cannot be held responsible for deficiencies on the part of hotels, restaurants, airlines, cruise lines or any other company providing tour inclusions. Terrapin Tours, nor any of its representatives, shall not become liable or responsible in any way in connection with means of transportation or other services for any loss, injury or damage to, or in respect of, person or property however caused or arising. Terrapin Tours reserves the right to change any arrangements herein set forth should conditions necessitate, offering substitutes of equal value, or to cancel any scheduled tour. Terrapin Tours is not responsible for delays, extra expenses or any other inconveniences to travelers due to weather conditions, other "Acts of God," and acts of terrorism. The right is reserved to decline, to accept or retain any person as a member of a tour at any time.

Tour arrangements by: Terrapin Tours, LLC · PO Box 111 · North Woodstock, NH 03262 · 603-348-7141



TRAVEL PROTECTION NOTICE

Refer to your tour brochure for booking, payment, and cancellation policies, as well as the Tour Terms & Conditions.

WHY BUY TRAVEL PROTECTION?

TOP REASONS FOR PURCHASE

Travelers most often worry about...



CANCELLATION

If forced to cancel their trip, travelers want reimbursement for their pre-paid/non-refundable costs.



MEDICAL COVERAGE

Especially when traveling outside the United States, travelers may be concerned about potential medical expenses.

THINGS TO KEEP IN MIND



Medicare

Medicare simply doesn't offer medical coverage outside of the U.S.



Health Insurance

Your health insurance may not offer coverage outside the U.S., or they may have lower limits.

PRE- AND POST- DEPARTURE COVERAGE

BEFORE THE TRIP



Travel Protection begins while you are still home. Risks might include last minute cancellation due to sickness, medical emergency, or severe weather.

DURING THE TRIP



Can provide coverage for:

- Emergency/Accident Care
- Medical Evacuations
- Trip Interruption
- Travel Delays

Because the unexpected can happen while traveling, or before your departure, **we highly recommend that you purchase Travel Protection.**

- Travelers may opt to **purchase coverage through a vendor of their choice**, or to **decline coverage** all together.
- Coverage, premiums, and purchase requirements vary from one company to another, **we recommend that you review all information carefully when purchasing a plan.**

Travel Protection policies typically provide the following benefits, although policies vary:

- **Plans can provide reimbursement of up to 100% of your full trip cost when you are forced to cancel for a covered reason.** Plans can include trip cancellation, trip interruption, medical protection, and more. *See individual plan documents for full details.*
- To qualify for time-sensitive benefits, such as the **"Pre-Existing Condition Waiver"**, **OR** to include optional **"Cancel for Any Reason"** coverage (*if available*), **most companies require you to purchase insurance within 14 days of trip deposit.**
- Plan premiums are calculated based on traveler age, state of residency, tour cost, and length of tour.
- **Most policies allow you to cover the initial tour deposit**, and increase your coverage as additional tour payments are made.
- Most travel protection premiums are non-refundable once purchased.
- **We encourage you to purchase the coverage that best suits your needs, through the vendor of your choice.**

For additional information, or to get a quote, we recommend:

Travel Insured International:

www.Travelinsured.com or 1-855-752-8303
Terrapin Tours Agency ID #49293

AAA of Northern New England:

www.northeast.aaa.com or 603-228-0301