

# GROUP DELUXE

## GROUP TRAVEL PROTECTION PLAN



### SCHEDULE OF INSURANCE COVERAGE AND OTHER NON-INSURANCE SERVICES

Trip Cancellation**	Trip Cost*
Trip Interruption**	150% of Trip Cost
Travel Delay – 6 hours	\$750 (\$150/day)
Missed Connection – 3 hours	\$500
Baggage/Personal Effects	\$1,500
Baggage Delay – 24 hours	\$400
Non-Medical Emergency Evacuation	\$150,000
Accident & Sickness Medical Expense	\$50,000
Emergency Medical Evacuation, Medical Repatriation & Return of Remains	\$250,000
Cancel for Any Reason (CFAR)***	Optional
Non-Insurance Worldwide Emergency Assistance Services (Provided by OnCall International)	Included

Coverages may vary and not all coverage is available in all jurisdictions.

\* Subject to maximum benefit amount of \$20,000.

\*\* For \$0 Trip Cost, there is no Trip Cancellation and Trip Interruption is limited to \$500 return air only

\*\*\* CFAR coverage is up to 75% of the prepaid, non-refundable trip cost (subject to \$20,000 maximum). CFAR is optional and available for individuals or your entire group. Trip cancellation must be 48 hours or more prior to scheduled departure. CFAR is available if purchased at the time of original plan purchase and within 14 days of the date your initial deposit for your trip is received, and you paid your Travel Supplier for the full cost for all non-refundable trip costs for your trip prior to your cancellation of your trip. For \$0 Trip Cost there is no CFAR. **This benefit is not available to residents of New York State.**



Please carefully review the optional Group Travel Protection Plan offered through Travel Insured International.

Because the unexpected can occur - before you leave or when you're away from home - we recommend that you purchase Travel Protection for your upcoming tour.

You must return the enclosed Travel Protection Form at the time of deposit to opt in or decline the optional Travel Insured Group Deluxe Protection Plan with or without Cancel for Any Reason.

Please review the Terrapin Tours Tour Reservation Terms & Conditions for information on tour payment and cancellation policies.

### PER PERSON RATES

Cost of Trip	Rates	With CFAR*	Cost of Trip	Rates	With CFAR*
\$0	\$25	N/A	\$7,001-\$7,500	\$623	\$935
\$1-\$300	\$40	\$60	\$7,501-\$8,000	\$644	\$966
\$301-\$500	\$47	\$71	\$8,001-\$8,500	\$673	\$1,010
\$501-\$1,000	\$70	\$105	\$8,501-\$9,000	\$714	\$1,071
\$1,001-\$1,500	\$112	\$168	\$9,001-\$9,500	\$748	\$1,122
\$1,501-\$2,000	\$138	\$207	\$9,501-\$10,000	\$798	\$1,197
\$2,001-\$2,500	\$174	\$261	\$10,001-\$11,000	\$881	\$1,322
\$2,501-\$3,000	\$206	\$309	\$11,001-\$12,000	\$962	\$1,443
\$3,001-\$3,500	\$233	\$350	\$12,001-\$13,000	\$1,044	\$1,566
\$3,501-\$4,000	\$290	\$435	\$13,001-\$14,000	\$1,126	\$1,689
\$4,001-\$4,500	\$331	\$497	\$14,001-\$15,000	\$1,207	\$1,811
\$4,501-\$5,000	\$383	\$575	\$15,001-\$16,000	\$1,289	\$1,934
\$5,001-\$5,500	\$424	\$636	\$16,001-\$17,000	\$1,370	\$2,055
\$5,501-\$6,000	\$466	\$699	\$17,001-\$18,000	\$1,452	\$2,178
\$6,001-\$6,500	\$506	\$759	\$18,001-\$19,000	\$1,534	\$2,301
\$6,501-\$7,000	\$582	\$873	\$19,001-\$20,000	\$1,615	\$2,423

The above rates are for trips up to 30 days – for each day over 30 add \$6 per person per day.

All of the above rates are for the plan which includes insurance and non-insurance services.

\*Cancel For Any Reason (CFAR) benefit not available to residents of New York State.

Travel Insured International

844-440-8113

groups@travelinsured.com

www.travelinsured.com

## DETAILS OF COVERAGE

**Trip Cancellation & Trip Interruption:** Insurance benefits can be paid up to the Maximum Benefit Amount shown in the Plan's Schedule of Benefits. For Trip Cancellation you can be covered for up to 100% of the Trip Cost (published penalties and non-refundable travel arrangements). For Trip Interruption you can be covered for up to 150% of the Trip Cost (non-refundable land or water travel arrangements and additional transportation costs paid). Reasons for Trip Cancellation and Trip Interruption are as follows:

- a) Your or a Family Member's or a Traveling Companion's or a Business Partner's death, which occurs before departure on Your Trip (for Trip Cancellation) or while You are on Your Trip (for Trip Interruption);
- b) Your or a Family Member's or a Traveling Companion's or a Business Partner's covered Sickness or Injury, which: a) occurs before departure on Your Trip (for Trip Cancellation) or while You are on Your Trip (for Trip Interruption), b) requires Medical Treatment at the time of cancellation or interruption resulting in medically imposed restrictions, as certified by a Legally Qualified Physician, and c) and prevents Your participation in the Trip (for Trip Cancellation) or prevents Your continued participation on Your Trip (for Trip Interruption);
- c) You or Your Traveling Companion being hijacked, quarantined, required to serve on a jury (notice of jury duty must be received after Your Effective Date), served with a court order to appear as a witness in a legal action in which You or Your Traveling Companion is not a party (except law enforcement officers);
- d) Your or Your Traveling Companion's primary place of residence or destination being rendered uninhabitable by fire, flood, burglary or other Natural Disaster. The Company will only pay benefits for Losses occurring within 30 calendar days after the Natural Disaster makes your destination accommodations uninhabitable. Your destination is uninhabitable if: the building structure itself is unstable and there is a risk of collapse in whole or in part; (ii) there is exterior or structural damage allowing elemental intrusion, such as rain, wind, hail, or flood; (iii) immediate safety hazards have yet to be cleared such as debris on roofs or downed electrical lines; or (iv) the rental property is without electricity or water. Benefits are not payable if a storm, snow storm, blizzard or hurricane is named on or before the Effective Date of Your Trip Cancellation coverage;
- e) a documented theft of passports or visas
- f) You or Your Traveling Companion being directly involved in a traffic accident, substantiated by a police report, while en route to Your scheduled point of departure;
- g) Bankruptcy or Default of an airline, cruise line, tour operator or other travel provider (other than the Travel Supplier, tour operator or travel agency, from whom You purchased Your Travel Arrangements) causing a complete cessation of travel services more than 14 days following Your Effective Date. Benefits will be paid due to Bankruptcy or Default of an airline only if no alternate transportation is available. If alternate transportation is available, benefits will be limited to the change fee charged to allow You to transfer to another airline in order to get to Your intended destination. This benefit only applies if the Plan has been purchased within 14 days of the date Your initial deposit/payment for Your Trip is received; and You insure the full cost of Your Trip subject to penalties or restrictions;
- h) unannounced Strike that causes complete cessation of services for at least 18 consecutive hours of the Common Carrier on which You are scheduled to travel;
- i) Inclement Weather that causes complete cessation of services for at least 18 consecutive hours of the Common Carrier on which You are scheduled to travel;
- j) felonious assault of You or Your Traveling Companion within 10 days of the Scheduled Departure Date;
- k) You or Your Traveling Companion is in the military and called to emergency duty for a national disaster other than war;
- l) involuntary employer termination or layoff affecting You or a Traveling Companion. Employment must have been with the same employer for at least 1 continuous year;
- m) a Terrorist Incident that occurs within 30 days of Your Scheduled Departure Date in a city listed on the itinerary of Your Trip. This same city must not have experienced a Terrorist Incident within the 90 days prior to the Terrorist Incident that is causing Your cancellation of Your Trip. Benefits are not provided if the Travel Supplier offers a substitute itinerary;
- n) Your family or friends living abroad with whom You were planning to stay are unable to provide accommodations due to life threatening illness, life threatening injury or death of one of them;
- o) Your normal pregnancy or attending the childbirth of Your Family Member. The pregnancy must occur after the Plan Effective Date and be verified by medical records;
- p) the primary or secondary school that You, Your Family Member or Traveling Companion attends continues classes beyond the predefined school year, due to unforeseeable events which: 1) occur after Your Effective Date for Trip Cancellation; and 2) cause the classes to extend beyond the Scheduled Departure Date of Your Trip. Extensions due to extra-curricular or athletic events are not covered;
- q) Mandatory evacuation ordered by local government authorities at Your Trip Destination (or official public evacuation notices or recommendations without a mandatory evacuation order issued) due to adverse weather or Natural Disaster;
- r) A transfer of You or Your Traveling Companion by the employer by whom You or Your Traveling Companion are employed on Your Effective Date which requires their principal residence to be relocated;
- s) You, Your Traveling Companion or a Family Member traveling with You is required to work during the Trip. A written statement by an unrelated company official and/or the human resources department demonstrating revocation of previously approved time off will be required;
- t) You, Your Traveling Companion or Family Member traveling with You are directly involved in the merger of Your employer or the acquisition of Your employer by another company. You, Your Traveling Companion or Family Member cannot be a company owner or partner;
- u) Your or Your Traveling Companion's place of employment is rendered unsuitable for business due to fire, flood, burglary or other Natural Disaster and You and/or Your Traveling Companion are required to work as a result.

All cancellations must be reported directly to the Travel Supplier within 72 hours of the event causing the need to cancel, unless the event prevents it, and then as soon as possible. All other delays of reporting beyond 72 hours will result in reduced benefit payments.

**Travel Delay:** The Insurer can reimburse You for covered expenses, up to the maximum shown in the Plan's Schedule of Benefits, if You are delayed while en route to or from, or during the Covered Trip for 6 or more hours due to a covered reason.

**Missed Connection:** You can be reimbursed if you miss your cruise or tour departure because Your arrival at Your destination is delayed for 3 or more hours due to a covered reason.

**Baggage/Personal Effects:** The Insurer can reimburse You up to the maximum shown on the Plan's Schedule of Benefits for loss, theft, or damage to Baggage and Personal Effects.

**Baggage Delay:** If Your checked baggage is delayed or misdirected for more than 24 hours from Your time of arrival at a destination other than Your return destination, You can be reimbursed for necessary personal effects.

**Non-Medical Emergency Evacuation:** The Insurer can pay for non-medical evacuation if, while on Your trip, a formal recommendation is issued for You to leave a country You are visiting due to a covered reason.

**Accident and Sickness Medical Expense:** The Insurer can pay benefits, up to the maximum shown on the Schedule of Benefits, if You incur Covered Expenses as a result of an Accidental Injury or a Sickness which first occurs during the Covered Trip.

**Emergency Medical Evacuation, Medical Repatriation, & Return of Remains:** If, while on a Trip, adequate Medical Treatment is not available in the immediate area, the Insurer can pay, subject to the limitations set out in the Plan, up to the maximum shown on the Plan's Schedule of Benefits, for Covered Transportation Expenses reasonably incurred if the Insured suffers an Injury or Sickness that is acute or life threatening and which warrants the Insured's transportation to the closest Hospital or medical facility capable of providing that treatment. Additional benefits and sub-benefits apply to this coverage, all of which are subject to the same maximum benefit amount.

**Cancel For Any Reason:** Optional Coverage applies only when requested on the application and the appropriate additional plan cost has been paid. CFAR must be purchased at the time of plan purchase and within 14 days of the date your initial trip deposit is received. If You purchase the Cancel For Any Reason protection and You cancel Your Trip for any reason not otherwise covered by this plan, the Insurer will reimburse You for up to 75% of the prepaid, forfeited, non-refundable payments or deposits You paid for Your Trip provided You cancel Your Trip more than 48 hours prior to your Scheduled Departure and You have paid the Travel Supplier for the full cost for all non-refundable Trip costs for Your Trip prior to Your cancellation. This benefit is not available to residents of New York State.

## GENERAL LIMITATIONS AND EXCLUSIONS

**Insurance benefits are not payable for any loss due to, arising or resulting from:** 1. suicide, attempted suicide or any intentionally self-inflicted injury of You, a Traveling Companion, Family Member or Business Partner booked to travel with You, while sane or insane; 2. an act of declared or undeclared war; 3. participating in maneuvers or training exercises of an armed service, except while participating in weekend or summer training for the reserve forces of the United States, including the National Guard; 4. riding or driving in races, or speed or endurance competitions or events; 5. mountaineering (engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); 6. participating as a member of a team in an organized sporting competition; 7. participating in bodily contact sports, skydiving or parachuting, hang gliding or bungee cord jumping; 8. piloting or learning to pilot or acting as a member of the crew of any aircraft; 9. being Intoxicated as defined in the Plan, or under the influence of any controlled substance unless as administered or prescribed by a Legally Qualified Physician; 10. the commission of or attempt to commit a felony or being engaged in an illegal occupation; 11. normal childbirth or pregnancy (except Complications of Pregnancy) or voluntarily induced abortion; 12. dental treatment (except as coverage is otherwise specifically provided); 13. amounts which exceed the Maximum Benefit Amount for each coverage as shown in the Schedule of Benefits of the Plan; 14. due to a Pre-Existing Condition, as defined in the Plan. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or return of remains coverage; 15. medical treatment during or arising from a Trip undertaken for the purpose or intent of securing medical treatment; 16. a mental or nervous condition, unless hospitalized for that condition while the Plan is in effect for You; 17. due to loss or damage (including death or injury) and any associated cost or expense resulting directly from the discharge, explosion or use of any device, weapon or material employing or involving chemical, biological, radiological or similar agents, whether in time of peace or war, and regardless of who commits the act and regardless of any other sequence thereto.

**Additional Limitations and Exclusions Specific to Baggage and Personal Effects:** Benefits are not payable for any loss caused by or resulting from: breakage of brittle or fragile articles; wear and tear or gradual deterioration; confiscation or appropriation by order of any government or custom's rule; theft or pilferage while left in any unlocked or unattended vehicle; property illegally acquired, kept, stored or transported; Your negligent acts or omissions; or property shipped as freight or shipped prior to the Scheduled Departure Date; or electrical current, including electric arcing that damages or destroys electrical devices or appliances.

### **Purchase Up to Final Trip Payment Due Date for Pre-Existing Condition Waiver!**

The Pre-Existing Condition Exclusion will be waived if the protection plan is purchased at or before the final payment due date for this trip, for the full non-refundable cost of the trip and you are not disabled from travel at the time you pay the plan cost.

## **PLEASE REFER TO THE PLAN DOCUMENTS FOR A COMPLETE DESCRIPTION OF COVERAGE.**

Terrapin Tours is not an insurer and does not have any liability for any coverage amounts. As a travel retailer, Terrapin Tours is not qualified or authorized to answer technical questions about the benefits, exclusions or conditions of any of the insurance coverages in the plan or to evaluate the adequacy of your existing insurance coverage. Terrapin Tours and its employees may offer and disseminate travel insurance under the direction of Travel Insured International (TII). You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this plan with your existing life, health, home, and automobile insurance policies. If you have any questions about this coverage, contact TII at 1-844-440-8113. Purchasing a travel protection plan is not required in order to purchase any other products or services offered by Terrapin Tours.

This document contains highlights of the plans. The plans contain insurance benefits underwritten by the United States Fire Insurance Company under Policy Form series T210 et. al. and TP-401 et. al. C&F and Crum & Forster are registered trademarks of United States Fire Insurance Company. The Crum & Forster group of companies is rated A (Excellent) by AM Best Company 2018. The plans also contain non-insurance Travel Assistance Services that are provided by an independent organization, and not by United States Fire Insurance Company or Travel Insured International. Coverages may vary and not all coverage is available in all jurisdictions. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Travel Insured.



# Optional Travel Protection Form



**PLEASE REVIEW – the form below MUST BE SIGNED & RETURNED with your DEPOSIT.**

Thank you for booking a tour with Terrapin Tours. You are a valued client and we want to do everything possible to make your trip enjoyable. Because the unexpected can occur - before you leave or when you're away from home - we recommend the Travel Insured Plan. It offers excellent benefits and combines insurance coverage with non-insurance assistance services.

**WHY BUY TRAVEL PROTECTION?**

Reasons why you should consider purchasing a travel protection plan for your trip.

**TOP REASONS FOR PURCHASE**

Travelers most often worry about...

- CANCELLATION**  
If forced to cancel their trip, travelers want reimbursement for their pre-paid, non-refundable costs.
- MEDICAL COVERAGE**  
Especially when going abroad, travelers become concerned about potential medical expenses.

**SPECIAL NOTE REGARDING TRAVEL TO CANADA:**

If your tour visits Canada, please be advised that most U.S. health insurance companies do not provide coverage while traveling outside of the United States. In the event that you require medical services, payment may be due at the time of service and treatment may be denied if you cannot guarantee payment.

**Complete and return the below form via email to [info@terraptours.com](mailto:info@terraptours.com) or mail to: Terrapin Tours - PO Box 111, N. Woodstock, NH 03262**

Please read the Travel Insured brochure carefully for more information AND review the Terrapin Tours Tour Reservation Terms & Conditions.

LEGAL NAME(S): \_\_\_\_\_

CITY/STATE/ZIP CODE : \_\_\_\_\_  
*(Please note: Traveling companions that do not live at the same address need to submit separate forms)*

NAME OF TOUR: \_\_\_\_\_ TOUR COST (per person) : \$ \_\_\_\_\_

\_\_\_\_\_ YES, please enroll me/us in the optional Travel Insured Protection Plan. **Optional CFAR\*** (please circle) YES / NO  
 PREMIUM AMOUNT (per person): \$ \_\_\_\_\_ TOTAL ENCLOSED: \$ \_\_\_\_\_  
 Enclose check for premium made out to "Terrapin Tours"

\_\_\_\_\_ NO, do not enroll me/us in the Travel Insured Protection Plan. *I understand that I am responsible for any cancellation penalties and out-of-pocket expenses incurred. I will also make my own provisions in the event of an emergency while I am traveling.*

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_