

A Terrapin Tours "Signature Tour" Experience

Winter Iceland

Incredible Sights & Northern Lights

November 13-20, 2020



JOURNEY TO THE LAND OF FIRE & ICE!

Join us on this one-of-a-kind, handcrafted Signature Tour ~ a small group adventure designed for Terrapin Tours. This tour is specifically designed to increase our chances of viewing the majestic northern lights! Experience Iceland's amazing natural wonders ~ from towering waterfalls to glacier lagoons to geothermal hot springs and geysers.

Highlights of this Signature Tour include:

Six nights boutique hotel accommodations - located in remote countryside locations to increase chances of viewing the majestic Northern Lights • A **Local guide** will accompany us for the duration of our journey to share local knowledge, culture and history • Relax and unwind at the **Blue Lagoon** ~ a geothermal spa like no other place on earth • Travel around the famed **Golden Circle** route ~ visit the historical and geological wonder that is **Thingvellir National Park**, the **Geysir** geothermal fields, and the impressive two-tiered **Gullfoss** waterfall • Visit a **geothermal greenhouse** where tomatoes are grown year-round • Experience two of Iceland's most majestic and scenic waterfalls ~ **Skógafoss** and **Seljalandsfoss** • Visit the **LAVA Centre** ~ an interactive exhibition depicting the volcanic activity and earthquakes that formed Iceland over millions of years • Tour the **Skogar Museum** ~ housed in beautifully preserved old turf-roofed houses • Walk on the volcanic **Black Sand Beaches** and view the impressive and towering basalt sea stacks • Experience an off-road adventure on a **Super Jeep Tour** that will bring us off-the-beaten path • Take in the amazing **Jökulsárlón glacier lagoon** famous for its floating icebergs and nearby **Diamond Beach** • Guided **city tour** of Reykjavik • Professional Tour Director and Local Guide for duration of the tour

This tour departs from Concord, NH and includes all transportation and accommodations (round-trip): Motorcoach from Concord to Boston; Commercial Flights – Boston to Reykjavik; Private transportation and local guide for duration of Iceland tour • All hotel accommodations, taxes, attractions, sightseeing and meals as indicated in itinerary • **Maximum of 22 Passengers**

TOUR COST	DURATION	11 MEALS	ACCESSIBILITY
\$5195 per person, double \$5995 per person, single	 8 Days / 7 Nights	 6 B / 2 L / 3 D	Please note: ADA requirements are not recognized in Iceland; walking is required for most sightseeing.

PLEASE NOTE: All passengers MUST carry a valid U.S. Passport for international air travel.



For More Information or to Reserve Call 603-348-7141

**online reservations are not available*

NOTE SPECIAL TERMS AND CONDITIONS APPLY TO THIS TOUR:

\$1500 per person, non-refundable deposit required at time of reservation. See attached for additional information.

Winter Iceland Tour Reservation Terms and Conditions

Reservations and Payments: Reservations are subject to availability at the time of request. Terrapin Tours reserves the right to decline to accept any person as a traveler. Please note methods of payment below.

- **All payments are NON-REFUNDABLE.** Cancellation for **ANY REASON** (including, but not limited to, illness, injury, family engagements, work-related issues, or geopolitical concerns, etc.) will result in the forfeit of payments made.
- **Please understand that there will be no exceptions to our cancellation policy.** Optional Travel Protection is highly recommended for this tour and should be purchased at the time of deposit.

PAYMENT SCHEDULE:

- **Upon Registration:** \$1,500 per person
- **March 13, 2020** – 2nd Deposit of \$2,000 per person
- **May 13, 2020** – Final payment due

Methods of Payment: Check and credit card payments are accepted. **We request that final tour payments be made by check**, payable to “Terrapin Tours” and mailed to: PO Box 111 N. Woodstock, NH 03262.

Tour Inclusions: Transportation, services, meals, sightseeing and entrance fees to attractions, as stated in the itinerary, along with taxes and gratuities for included services, unless otherwise indicated, are included in your tour package.

Tour Exclusions: Any meals not included on the itinerary, all items and expenses of a personal nature and gratuities to your tour director, driver and local guide are not included.

Parking & Departure Information: Departure locations and times are included in your confirmation letter. It is the traveler’s responsibility to arrive at the departure point as noted, as the bus will not wait for late arrivals. **No refunds will be given if travelers arrive late and the tour has departed.** Parking is available at departure locations. Parking is at your own risk and Terrapin Tours is not responsible for vehicles or personal items left in vehicles parked at the departure point.

Travel Protection: *Option Travel Protection is available and encouraged.* Plans include insurance benefits and non-insurance worldwide assistance services. Please contact Terrapin Tours for more information regarding optional coverage. Travel Protection is non-refundable after the 14 day free look period.

Special Requests: Special requests such as dietary requests, seating requests (for medical reasons), and rooming requests should be made at the time of booking. Special dietary or meal requests are subject to availability at the hotel or venue. Requests will be noted and while every effort will be made to fulfill such requests, no request can be guaranteed.

Travelers Requiring Special Assistance: Travelers needing special assistance must inform Terrapin Tours at the time of booking. In compliance with the Americans with Disabilities Act, Terrapin Tours will make reasonable efforts to accommodate the special needs of travelers. Terrapin Tours does not provide personal services or individual assistance (such as pushing a wheelchair, assisting with walking, administering of medications, etc.). A qualified and physically able companion should accompany travelers who need such assistance.

Not all sightseeing stops/sites can accommodate wheelchairs, and some locations and sightseeing activities require extended standing, sitting, or walking—sometimes on unpaved or cobblestone streets. Terrapin Tours will not refund or cover any cost or expense incurred for any missed activities due to a traveler’s inability to fully participate with the group. **The Americans with Disabilities Act is only applicable within the United States, and facilities for disabled individuals are limited outside its borders.**

If we are not notified at time of reservation of any medical condition requiring special attention, Terrapin Tours reserves the right to cancel your booking or terminate your tour if your needs or medical conditions are not suitable for the tour, pose a threat to the health and safety of other travelers, or if you are not traveling with a companion who provides all the assistance you require.

Medical and Health: At Terrapin Tours’ discretion, travelers may be required to provide written confirmation of fitness for participation and/or release for participation by traveler’s physician or medical provider. Terrapin Tours reserves the right to decline to accept any person as a traveler should we determine the person’s health, mental condition, physical infirmity or general department may endanger the traveler or adversely affect the rights or welfare of other travelers. Further, Terrapin Tours reserves the right to require a traveler to withdraw from a trip or travel activity if the traveler’s condition or behavior deteriorates while on a tour or that withdrawal is in the best interests of the health, safety and general welfare of the tour group and/or the traveler.

In the event that a traveler departs a tour early, it is the traveler’s responsibility to make alternate travel arrangements to return home. Terrapin Tours will not refund any portion of the price paid by any traveler who is removed or departs the tour early, nor shall Terrapin Tours be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the traveler. It is the responsibility of the Tour Director to stay with the tour group and will not, under any circumstances, be expected to accompany a traveler that departs the tour early.

Photography: By signing up for this tour, consent is given to use photographs taken of you during the tour for marketing purposes including, but not limited to, the Terrapin Tours website, social media sites and in print advertising.

Responsibility Statement: Terrapin Tours, LLC herein referred to as Terrapin Tours; acts only as an agent on behalf of its tour patrons in arranging transportation, accommodations, sightseeing and other services. Terrapin Tours cannot be held responsible for deficiencies on the part of hotels, restaurants, airlines, cruise lines or any other company providing tour inclusions. Terrapin Tours, nor any of its representatives, shall not become liable or responsible in any way in connection with means of transportation or other services for any loss, injury or damage to, or in respect of, person or property however caused or arising. Terrapin Tours reserves the right to change any arrangements herein set forth should conditions necessitate, offering substitutes of equal value, or to cancel any scheduled tour. Terrapin Tours is not responsible for delays, extra expenses or any other inconveniences to travelers due to weather conditions, other “Acts of God,” and acts of terrorism. The right is reserved to decline, to accept or retain any person as a member of a tour at any time.

Tour arrangements by: Terrapin Tours, LLC - PO Box 111 - North Woodstock, NH 03262 - 603-348-7141



Winter Iceland ~ Incredible Sights & Northern Lights

November 13-20, 2020 - Important Notes

IMPORTANT NOTES REGARDING THIS TOUR

PLEASE NOTE:

- Due to the remoteness of the locations we will be visiting and nature of some of the activities included in this tour, **participants should be in good physical health to participate.** *While we will do our best to accommodate special requests, this tour is not recommended for travelers if accessibility is a concern or requirement.* Some hotels and attractions are not handicapped accessible and walking up to 1/4 mile to viewpoints is required to experience outdoor attractions.
- Please note that European-style hotel rooms tend to be more functional than elaborate and are typically smaller than accommodations in the United States. **If you are requesting two beds in a room, the rooms will have 2-TWIN beds. Rooms with 2-queen beds are not available.**
- While it is HIGHLY unlikely that we won't see the Northern Lights while in Iceland, they are naturally occurring phenomena and sightings **cannot be guaranteed.**
- Be prepared for winter weather! **Average** temperatures range from 30-40 degrees Fahrenheit in Iceland during the month of November; snow, wind, and rain are all possible during our visit.
- **This itinerary is subject to change.** The itinerary/schedule is based on current and historical air flight times, but the 2020 schedules have not been confirmed yet. Modifications to the schedule are possible, but the dates of the tour will not change. Flight schedule is TBA, but we anticipate non-stop flights from Boston, which will include an overnight flight on the way to Iceland.
- All activities noted on the itinerary are WEATHER DEPENDENT and can be changed or cancelled due to inclement weather or unsafe conditions. *In the event that we need to modify the schedule, we will do our best to find suitable replacement activities.*

ADDITIONAL DETAILS:

- This is a one-of-a-kind, small group private tour designed specifically for Terrapin Tours. There is a maximum of 22 passengers, we will have a local guide with us for the duration of the tour, and we will be traveling in a 34 passenger mini-bus.
- Reminder: To see the Northern Lights, it needs to be dark...we're increasing our chances by visiting at a time of year when there are approximately 16 hours of darkness a day. Good for viewing the lights, but be prepared for limited daylight.
- We have chosen smaller boutique hotels in remote or countryside locations to increase our chances of viewing the Northern Lights. While each hotel has an on-site restaurant, and comfortable accommodations, the hotels have limited amenities and are located in rural areas. Multiple dining options, shopping, and other activities are not available nearby. The evenings will be spent gazing up at the sky.

TOUR COST: \$5195 per person (Double/Sharing a Room) Single Rate: \$5995

TOUR INCLUDES: All transportation from Concord, NH (round-trip) which includes: Motorcoach transportation from Concord to Boston • Round-trip Flights from Boston to Reykjavik (1-checked bag and one small carry-on allowed) • Services of a professional tour director for the duration of the tour • 6-nights hotel accommodations in first class to luxury boutique hotels • All transportation while in Iceland • Local guide for the duration of the tour in Iceland • Super Jeep Tour • Entrance and Premium Package to Blue Lagoon (includes towel, robe, slippers, beverage, and 2 masks) • Visit and tour of the Friðheimar greenhouse • Full Experience program at the LAVA Center • Entrance to the Skogar Museum • Additional Sightseeing as noted on the itinerary • 11 Meals (6 Breakfasts, 3 Dinners, 2 Lunches)

CANCELLATION POLICY: All payments are NON-REFUNDABLE. Cancellation for **ANY REASON** (including, but not limited to, illness, injury, family engagements, financial or work-related issues, geopolitical concerns, etc.) will result in the forfeit of payments made. **Please understand that there will be no exceptions to our cancellation policy.** **Option Travel Protection is available and encouraged.** Plans include insurance benefits and non-insurance worldwide assistance services. Please contact Terrapin Tours for more information regarding optional coverage. Travel Protection is non-refundable.