



# Mt. Washington valley & the Portland Symphony's "Magic of Christmas"

December 13-14, 2018



## Celebrate the Season with the Mount Washington Hotel & Portland Symphony Orchestra

*Experience the grandeur of the famous **Mount Washington Hotel** decked out for the holidays! Take in the stunning view of Mt. Washington, be dazzled by the twinkling lights and towering trees decorated for the holidays, and take a historical tour the hotel. Soak in your opulent surroundings while enjoying a grand buffet luncheon. Visit North Conway Village and spend a relaxing evening enjoying the amenities at the hotel, join us for a festive holiday get together, or shop until you drop at the Settler's Green Outlets.*

*The following day, take in views of Casco Bay in Portland during lunch before celebrating the holidays in style with the **Portland Symphony Orchestra's "Magic of Christmas Show"**. This show has been delighting audiences for years with its unique blend of traditional songs and whimsical performances. Hear the orchestra perform the classics such as *Sleigh Ride* and the *Hallelujah Chorus* from the *Messiah* - get into the holiday spirit during the sing-along portion of the show.*

**This 2 day / 1 night tour includes:** 1 Night at the North Conway Grand Hotel • Guided Historic Tour and Grand Buffet Lunch at the Mount Washington Hotel • Lunch at DiMillo's Floating Restaurant in Portland • Afternoon full dress rehearsal performance of the Portland Symphony Orchestra's "Magic of Christmas" Show (Orchestra Seating) • 3 Meals: 2 Lunches & 1 Full Buffet Breakfast • Luxury motorcoach transportation • Services of a Professional Tour Director

**Deluxe Tour Cost: \$389 per person** \* based on double occupancy

Additional pricing: \$469 single occupancy/ \$359 triple or quad occupancy

**DEPARTURE FROM CONCORD, NH**



**For More Information or to Reserve:**

Call: 603-348-7141 Email: [info@terrapintours.com](mailto:info@terrapintours.com)

Register online: [www.Terrapintours.com](http://www.Terrapintours.com)

## Tour Reservation Terms and Conditions

**Reservations and Payments:** *Reservations are subject to availability at the time of request. Terrapin Tours reserves the right to decline to accept any person as a traveler. Please note methods of payment below.*

**Day Tours:** Full payment is due at the time of reservation. Payments are refundable until 60 days prior to the tour.

**Multi-Day Tours:** A deposit of \$150 per person is due within 5 days to confirm your reservation, *unless otherwise noted.*

- **2-7 Day Tours:** Final payment is due **60 days** prior to the tour departure date.
- **8+ Day Tours:** Final payment is due **90 days** prior to the tour departure date, *unless otherwise noted.*

**Cancellation Charges:** If you cancel for **any reason** prior to tour departure, the tour cancellation fees are as follows:

- **1-7 Day Tours:**
  - More than 60 days prior to departure, your tour cost payment is fully refundable.
  - **60 days** or less prior to departure, your tour cost payment is **non-refundable.**
- **8+ Day Tours:**
  - More than 90 days prior to departure, your tour cost payment is fully refundable.
  - **90 days** or less prior to departure, your tour cost payment is **non-refundable.**

**Methods of Payment:** Check and credit card payments are accepted. **We request that final tour payments be made by check**, payable to "Terrapin Tours" and mailed to: PO Box 111 N. Woodstock, NH 03262.

**Tour Inclusions:** Transportation, services, meals, sightseeing and entrance fees to attractions, as stated in the itinerary, along with taxes and gratuities for included services, unless otherwise indicated, are included in your tour package.

**Tour Exclusions:** All items and expenses of a personal nature and **gratuities to your coach driver** (*recommended \$4-6 per day*) and **tour director** (*recommended \$5-8 per day*) are **not** included in your package unless specified.

**Parking & Departure Information:** Departure locations and times are included in your confirmation letter. It is the traveler's responsibility to arrive at the departure point as noted, as the bus will not wait for late arrivals. **No refunds will be given if you arrive late and the tour has departed.** Parking is available at departure locations. Parking is at your own risk and Terrapin Tours is not responsible for vehicles or personal items left in vehicles parked at the departure point.

**Travel Insurance/Trip Cancellation Protection:** Travel insurance is highly recommended. Participants are urged to review their insurance requirements and coverage while traveling with their personal insurance agent or consider independent insurance carriers such as Travel Insured ([www.travelinsured.com](http://www.travelinsured.com) or 1-800-243-3174) and Allianz Travel Insurance ([www.allianztravelinsurance.com](http://www.allianztravelinsurance.com) or 1- 866-884-3556).

**Special Requests:** Special requests such as dietary requests, seating requests (for medical reasons), and rooming requests should be made at the time of booking. Special dietary or meal requests are subject to availability at the hotel or venue. Requests will be noted and while every effort will be made to fulfill such requests, no request can be guaranteed.

**Travelers Requiring Special Assistance:** Travelers needing special assistance must inform Terrapin Tours at the time of booking. In compliance with the Americans with Disabilities Act, Terrapin Tours will make reasonable efforts to accommodate the special needs of travelers. Terrapin Tours does not provide personal services or individual assistance (such as pushing a wheelchair, assisting with walking, administering of medications, etc.). A qualified and physically able companion should accompany travelers who need such assistance.

Not all sightseeing stops/sites can accommodate wheelchairs, and some locations and sightseeing activities require extended standing, sitting, or walking—sometimes on unpaved or cobblestone streets. Terrapin Tours will not refund or cover any cost or expense incurred for any missed activities due to a traveler's inability to fully participate with the group. The Americans with Disabilities Act is only applicable within the United States, and facilities for disabled individuals are limited outside its borders.

If we are not notified at time of reservation of any medical condition requiring special attention, Terrapin Tours reserves the right to cancel your booking or terminate your tour if your needs or medical conditions are not suitable for the tour, pose a threat to the health and safety of other travelers, or if you are not traveling with a companion who provides all the assistance you require.

**Medical and Health:** At Terrapin Tours' discretion, travelers may be required to provide written confirmation of fitness for participation and/or release for participation by traveler's physician or medical provider. Terrapin Tours reserves the right to decline to accept any person as a traveler should we determine the person's health, mental condition, physical infirmity or general deportment may endanger the traveler or adversely affect the rights or welfare of other travelers. Further, Terrapin Tours reserves the right to require a traveler to withdraw from a trip or travel activity if the traveler's condition or behavior deteriorates while on a tour or that withdrawal is in the best interests of the health, safety and general welfare of the tour group and/or the traveler.

In the event that a traveler departs a tour early, it is the traveler's responsibility to make alternate travel arrangements to return home. Terrapin Tours will not refund any portion of the price paid by any traveler who is removed or departs the tour early, nor shall Terrapin Tours be responsible for expenses for lodging, medical care, meals, transportation, or any other expenses incurred by the traveler. It is the responsibility of the Tour Director to stay with the tour group and will not, under any circumstances, be expected to accompany a traveler that departs the tour early.

**Photography:** By signing up for this tour, consent is given to use photographs taken of you during the tour for marketing purposes including, but not limited to, the Terrapin Tours website, social media sites and in print advertising.

**Responsibility Statement:** Terrapin Tours, LLC herein referred to as Terrapin Tours; acts only as an agent on behalf of its tour patrons in arranging transportation, accommodations, sightseeing and other services. Terrapin Tours cannot be held responsible for deficiencies on the part of hotels, restaurants, airlines, cruise lines or any other company providing tour inclusions. Terrapin Tours, nor any of its representatives, shall not become liable or responsible in any way in connection with means of transportation or other services for any loss, injury or damage to, or in respect of, person or property however caused or arising. Terrapin Tours reserves the right to change any arrangements herein set forth should conditions necessitate, offering substitutes of equal value, or to cancel any scheduled tour. Terrapin Tours is not responsible for delays, extra expenses or any other inconveniences to travelers due to weather conditions, other "Acts of God," and acts of terrorism. The right is reserved to decline, to accept or retain any person as a member of a tour at any time.

**Tour arrangements by: Terrapin Tours, LLC · PO Box 111 · North Woodstock, NH 03262 · 603-348-7141**